

Welcome to the another Edition of our newsletter

Special points of interest:

Welcome to our Practice Newsletter.

Change in practice staff

It has been another eventful year at your GP practice. We saw Dr Shah go on maternity leave and Dr Siva join us in June 2018 Reception and admin staff have also changed and we would like to welcome our new members of staff.

Plus things to look out for

First of all a recap on our current Practice Staff:

Latest events and a note from your GP

GPs: Dr H N Bowry Dr N Bowry Dr D Siva
Dr N O Scerif Dr T Bowry

The ICCG and what they are doing for us

Practice Nurse: Vacant
Practice Manager: Shamsa Karmali
Healthcare Assistant: Katy Miller
Practice Receptionists: Susana Yarza
Aliya Ahmed Sharif
Karen Henao & Jan Incedal
Medical summarizer & Admin Iram Salimee

Practice News

For those of you who attended our last patient group meeting you will be aware that Dr Bowry has also taken over the Partnership Primary Care Centre (PPCC) GP practice on Camden Road N7.

The merger is due to take place within the next six months and all the staff are looking forward to working across both sites as the patient list will merge with PPCC as will the computer and telephone systems. There will be a choice of location and many more GPs too.

In the meantime, the Family Practice and PPCC are merging in other areas of clinical activity such as integrated networks which are multi-disciplinary meetings held between health services and social services to provide 'joined up' care packages to our patients.

To discuss proposed changes we would like to hold another Patient Group Meeting in the New Year so look out for the date. Meanwhile we shall send out bulletins via this newsletter to keep you posted of any earlier developments.

Winter Approaches!

BOOK YOUR FLU AND PNEUMONIA VACCINES NOW: don't forget that we will be running the flu campaign again as usual this year. Just to recap: patients 65 years and over are all eligible for a flu and pneumonia vaccine. All other patients who are in a flu 'risk' group should have it too: diabetes, poorly controlled asthma, COPD, heart disease, stroke and cancer patients kidney disease patients and women who are pregnant among others.

Moving Clinics into the Community and Primary Care

Page 2

You may have been aware of the huge potential for saving funds by transferring hospital services to the community or to the GP practice bringing care closer to home and providing a shorter waiting time for appointments

This trend continues in a major way and has extended to gynaecology clinics and Ear Nose and Throat services, Emergency eye conditions and rehabilitation services. The latest innovation has been to move mental health services into your GP practice: this allows counselling, psychotherapy and mental health consultants to treat and follow up patients at your GP.

Your Health Care Records are now more up to date and accessible

More and more hospitals are now going 'paper light' and you will be happy to hear they are sending your hospital clinic letters, accident and emergency attendances and discharge letters by secure electronic transfer so that they may be filed into your clinical records—called 'EMIS' sooner. This saves a tree and hospitals make huge savings on postage too.

Message from your GP : Pilot on Signposting Patients

The CCG (through NHS England) has promoted a new pilot for our patients that some of you may be interested in.

It looks at how to free up GP appointments by training up our reception and admin staff in 'signposting' patients.

Nowadays many community services are directly available to patients without them having to see a GP for a referral or further information, for example physiotherapy or foot clinics or carer support.

By identifying a patient who needs such assistance, the receptionist will refer you directly and quickly to the clinic thus speeding up the process and allowing the GP to see patients who are really ill.

If you think you might benefit from this ask our reception team for more information.

Dr N Bowry

Other News:

- We now have our own practice website at <http://www.thefamilypractice-islington.nhs.uk/>
- Need information on NHS Services or advice on common health problems: visit NHS Choices on www.nhs.uk. Add in your GP postcode (N7 8LT) for our own web page with practice information—Dr H N Bowry's practice.
- Make an appointment to see your GP via the Internet or order a prescription—pick up an EMIS form from Reception for Patient Online
- And do join our Patient Participation Group and have your say! We would welcome your views and you could tell us how to do things better and differently. Give us a try you may have fresh ideas on how to change things